



Steam Services, Inc.

A letter from Bob Astone

10-23-08

On October 1, 2008 the marketing profit center within Knapp Manufacturing known as Knapp Product was formed into a separate corporation. The original company name to manufacture the Carpet Cleaning products, Steam Services, Inc., has now been reactivated as that new corporation.

The Carpet Care products and the hard surface Janitorial products available under the Knapp Product label will remain the same under the Steam Services label.

The only changes will be;

- 1. On the label replacing the Knapp Manufacturing logo and name with the Steam Services logo and name.**
- 2. Payments will now be made payable to Steam Services, Inc.**

Rest assured that the Carpet Care products as well as the Janitorial products remain the familiar high quality products you have used in the past.

I will continue to manage and market the Carpet Care products and the Janitorial products under the Steam Services, Inc. name.

Thank you for your continued trust in me over the last 35 years.

New Address: 10662 E. Shields, Sanger, CA 93657

Order line Toll Free 1-877-278-6630

Manufacturing Direct Line 1-559-284-1471

Fax 1-559-292-0903

Web Site: www.SteamServicesInc.com

E-Mail: bob@SteamServicesInc.com

I want to thank you for your past purchases and use of these Carpet Care and Janitorial products and look forward to continuing that relationship.

Sincerely,

Bob Astone